

CAT

Community Action Transit

Washington County Community Action Council, Inc.'s Community Action Transit (CAT) program started in 2009.

The program is a product of the Transportation Subcommittee of the Wash. Co. Disabilities Advisory Committee. The committee recognized significant unmet transit needs and was determined to provide a more coordinated human service transportation network which offered high quality transportation for the elderly, disabled, and low income populations in Washington County, MD in the most cost effective manner.

CAT provides transportation for the elderly, disabled and low income citizens of Washington County.

In 2010 Washington County Community Action Council, Inc. took over the Hopewell Express and has since provided FREE employment transportation for employees of Hopewell Road businesses. Hopewell Express runs from downtown Hagerstown to the Hopewell Road corridor.

CAT is also available to meet additional transportation needs for groups and individuals upon request.

The Washington County
Community Action Council, Inc.
assists people in economic need in our
community to achieve and maintain
self-sufficiency while respecting their diversity.

For additional information or to
schedule transportation
please call:

301-797-4161 ext. 107
Monday - Friday
8:30 a.m. - 4:00 p.m.

If you believe you have been subjected to discrimination under Title VI based on your race, color, national origin, or any aspect of this policy, you may file a complaint up to 180 days from the date of the alleged discrimination. (What is Title VI of the Civil Rights Act of 1964? – Title VI provides as follows: “No person in the United States shall on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under a program or activity receiving federal financial assistance.” [42 U.S.C. 2000d]. In addition to prohibiting discrimination on the basis of race, color, or national origin, Title VI requires the MTA and its sub-recipients to consider the effects its programs and activities may have upon minority and low income communities.

A copy of the complaint form can be found at:

www.wccac.org

The complaint should include the following information:

- Your name, address, and how to contact you (i.e., telephone number, email address, etc.)
- How, when, where, and why you believe you were discriminated against.
- The location, names, and contact information of any witnesses.

The complaint may be filed in writing to:

Jackie Crabtree, Title VI Manager
Washington County Community Action Council, Inc.
117 Summit Avenue ~ Hagerstown MD 21740.

For questions, call 301-797-4161 ext. 107



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Community Action Council, Inc.

117 Summit Avenue ~ Hagerstown MD 21740
301-797-4161 x107

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Available Services and Details

- Transportation for the elderly, low income individuals, and individuals with disabilities
- Transportation for Washington County residents to and from medical appointments within Washington County
- Transportation for special and group events, upon approval
- All vehicles are wheel chair accessible
- Vehicles have seating capacity for larger groups of people
- Flexible hours: evenings, weekends, and some holidays



The Washington County Community Action Council, Inc. (CAC) is committed to ensuring everyone has access to services regardless of impairment, disability, and language barrier. If you or any member of your family needs assistance, please contact CAC prior to your appointment to make alternate accommodations.

12/22/2021 KJB



Scheduling and Payment Info.

- To schedule transportation, call CAC at 301-797-4161 ext. 107
- There is no application or approval process to be eligible for any of CAT's transportation services
- There is a fee for service (*Note: CURRENTLY there is no fee for the medical transports for Wash. Co. residents within Wash. Co.*)
- CAT is not able to accept any form of insurance or Medicaid as payment
- CAT accepts Ride Assist Vouchers from Washington County Commuter



Hopewell Express

Since 2010, Washington County Community Action Council, Inc. (CAC) has been operating the Hopewell Express, a FREE employment transportation service for employees of Hopewell Road businesses.

The service operates beginning Monday @ 5:15 a.m. @ 1000 West Washington Street and runs through Saturday @ 7:30 a.m. from downtown Hagerstown to the Hopewell Road corridor.

Pick up / drop off locations include:

- 1000 W. Wash. St. - Wash. Co. Commuter
- Tractor Supply, Fed Ex, Staples Distribution Center, PetSmart, Home Depot, Lenox
- 29 E. Antietam St.
- E. Antietam St. - between Cannon Ave. & King St.
- 130 W. Franklin St. - Christ's Reformed Church



The Hopewell Express schedule, including pick up and drop off times, may be found on CAC's website: www.wccac.org