

**Washington County  
Community Action Council, Inc.  
Guide to Services**



Est.  
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**117 Summit Avenue  
Hagerstown, MD 21740  
301-797-4161  
www.wccac.org**



**Assisting people in economic need in our community  
to achieve and maintain self-sufficiency  
while respecting their diversity.**

### Case Management

Those in need of assistance with housing issues may come into the agency for more information and to apply for services. CAC has services which can offer assistance with a wide variety of housing issues. CAC's housing services are designed for individuals and families who are permanently housed, homeless or at risk of homelessness, transitioning from homelessness to permanent housing, or receiving public housing assistance. CAC also has services to provide eligible renters with affordable properties to rent.

Upon determination of eligibility, a case manager may be able to provide assistance with:

- Past due rent
- Court orders of eviction
- First month's rent
- Rapid Rehousing - rapidly connects homeless\* individuals and families with various resources and case management to obtain permanent housing
- Utility termination
- Food pantry services (see Food Pantry section below)
- Information & referrals to other community programs

\*homeless - nighttime residence is a public or private place not meant for human habitation or living in a public or private shelter

### Energy Services

CAC's OHEP (Office of Home Energy Programs) assistance has various programs which can help residents of Washington County stay warm, stay connected and help with past due utility bills. MEAP (Maryland Energy Assistance Program) provides help with heating costs during the winter heating season to eligible households. EUSP (Electric Universal Services Program) helps with electric costs by providing a monthly electric bill credit. Arrearage Retirement Assistance helps customers with large past due electric and/or gas bills.

### Food Pantry

CAC is the issuing agency for the Washington County Food Bank Card Program. The food bank card may be used once a month at CAC's food pantry or one of the approximately 10 other food pantries in Washington County that participate in the program.

### Transportation

Community Action Transit (CAT) provides transportation for the elderly, low income individuals, and individuals with disabilities. Transit to and from eligible medical appointments as well as additional transportation services are available. Wash. Co. Para-Transit vouchers are accepted or there may be a fee for service. FREE transportation for employees of Hopewell Road businesses operates Monday—Friday from downtown Hagerstown to the Hopewell Road corridor.